

## Code of Conduct Complaints - Status Report

	Cases received	Cases open (cumulative)	Assessed investigation	Assessed no further action	Assessed alternative resolution/ *complaint withdrawn	Pending assessment (*assessed & decision notice being finalised)	Other	Cases closed
<b>2012</b>	25	11	1	24	0	0	0	14
<b>2013</b>	24	11	0	16	7	1	0	24
<b>2014</b>	79	17	1	62	16	0	0	73
<b>2015</b>	47	17	1	37	9	0	0	47
<b>2016</b>								
<b>January</b>	4	17	0	3	0	1	0	4
<b>February</b>	4	18	1	2 & 1*	0	0	0	3
<b>March</b>	9	22	0	9	0	0	0	5
<b>April</b>	3	25	0	3	0	0	0	0
<b>May</b>	7	30	0	7	0	0	0	2
<b>June</b>	3	22	0	3	0	0	0	11
<b>July</b>	8	28	1	1	*1	*1	1** + 3***	2
<b>August</b>	6	27	2	4	0	0	0	7
<b>September</b>	5	22	0	2	0	*1	1** + 1***	10
<b>October</b>	6	27	0	1	0	1 + *3	1***	1
<b>November</b>	3	25	0	0	*1	*2	0	5
<b>December</b>	1	23	0	0	0	1	0	3
	<b>59</b>	<b>N/A</b>	<b>4</b>	<b>36</b>	<b>2</b>	<b>10</b>	<b>7</b>	<b>53</b>

Appeals received
<b>4 (not upheld)</b>
<b>5 (not upheld)</b>
<b>16 (14 not upheld &amp; 2 upheld)</b>
<b>9 (not upheld)</b>
0
1 (upheld)
0
2 (upheld)
0
10 (upheld)
0
1 (upheld)
0
1 (overturned)
2 (upheld)
0
<b>17</b>

\* referred to Police – NFA being taken

\*\* referred to police

\*\*\* further information not supplied

### Complaints referred for investigation since 1 January 2016

Case reference	Date of Assessment	Progress
WC-ENQ00137	22/03/2016	Hearing Sub-Committee 01/09/2016 – Investigating officer’s finding of breach agreed – file closed
WC-ENQ00167	09/09/2016	Investigating Officer appointed 06/12/2016 – investigation ongoing
WC-ENQ00172	04/10/2016	Review Sub-Committee 26/01/2017
WC-ENQ00173	04/10/2016	Investigating Officer appointed 03/01/2017 – investigation ongoing

The types of complaints received in 2016 are categorised as follows:

Type of complaint	Number
Non-disclosure of interests/participating and voting at meetings	7
Inappropriate behaviour i.e. disrespect/bullying	24
Failing to respond to letter/emails or to provide information/lack of communication	2
Deliberate misrepresentation of facts	12
Spreading false rumours	2
Data breach	1
Showing bias towards/against parishioners	4
Failing to act in the public interest	2
Inappropriate use of social media	2
Bringing council into disrepute	1
Seeking to damage complainant’s reputation	1
Operation of parish council (not Code of Conduct)	1